

# Westcombe Engineering

## Quality Policy Statement

Westcombe Engineering Quality Policy and Mission Statement “to be a world-class supplier of precision machined parts, sub-assemblies and to achieve success through a shared commitment to meet or exceed our customer’s expectations through teamwork, continuous improvement, and innovation.

In order to achieve this our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our customers, ensuring their and our long-term success, through the understanding of their needs and the needs of their customers as well.
- Achieve our commitments for quality, cost, and delivery.
- Enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer interaction.
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment.
- Although the General Manager has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

Signed:



Name: Mr Mick Savage

Position: General Manager

Date: 19<sup>th</sup> July 2022

Reviewed date: